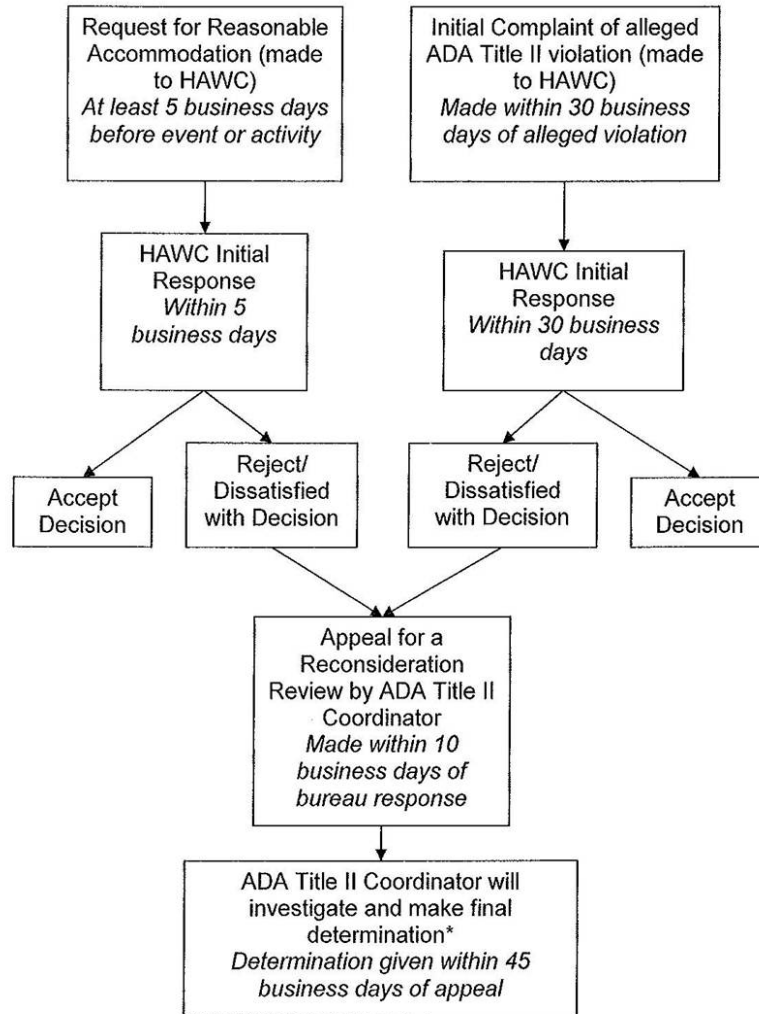


**REASONABLE REQUEST FOR ACCOMMODATION OR COMPLAINT
PROCESS AND APPEAL PROCEDURE FLOW CHART***



* If the grievant is dissatisfied or does not wish to file an appeal through the Authority's ADA Appeal Procedure, the grievant may file with the United States Department of Justice or other appropriate state or federal agencies.